



## CUSTOMS AGENTS VS CUSTOMS PRO

Factor	Customs Agent / Broker	CustomsPro from ChannelPorts
<b>Expertise and Guidance</b>	Yes, personalised	Yes, 50 years of customs expertise
<b>Time Savings</b>	Yes, with wait time	Yes, with instant results. Receive completed UK customs clearance documents within 15 minutes
<b>Cost</b>	High	Low Cost. Flat Rate. Pay as you Go
<b>Commitment</b>	Minimum Term Contract	No contract / long term commitment
<b>Lead-Time</b>	Up to one month from briefing to implementation	Go live within 1 hour
<b>Compliance Assurance</b>	Yes, with risk of errors	Yes, automated checks
<b>Control Over the Process</b>	Limited	Complete control
<b>Communication Dependency</b>	Yes	Minimal
<b>Convenience and Accessibility</b>	Yes – dependent on SLA (service level agreement)	24/7 365 day/year access and support
<b>Real-time Updates and Tracking</b>	Varies	Yes, automated